



Johannesburg  
Stock Exchange

Tel: +27 11 520 7000

[www.jse.co.za](http://www.jse.co.za)

## SERVICE HOTLINE

**REFERENCE NUMBER:** 235/2017

10 November 2017

### **DELAY OF THE EQUITY DERIVATIVES END OF DAY DATA PRODUCTS DISSEMINATION 9 NOVEMBER 2017**

The JSE experienced technical difficulties during the day on Thursday, 9 November 2017 with Deal Management on the Equity Derivatives Market. This resulted in the dissemination of the Equity Derivatives file (ED.Zip) being delayed.

JSE Service Hotline 233/2017 issued on the 9 November 2017, details the technical issues experienced on the Equity Derivatives Market.

A change was implemented by our technical team and a decision was taken to extend the admin period to 19h30 to enable members to complete their balancing processes, hence the delay with disseminating the Equity Derivatives file (ED.Zip).

The JSE apologises for any inconvenience caused.

#### **Market / Service:**

JSE Equity Derivatives End of Day  
Data Service

#### **Environment(s):**

Production

#### **Additional Information:**

If you have any queries about this announcement, please contact the Client Services Centre on +27 11 520 7777 or [Customersupport@jse.co.za](mailto:Customersupport@jse.co.za)

#### **Issued By:**

Tshepo Modise  
Information Services